

A scenic view of a tropical landscape. In the foreground, a villa with a red roof is partially visible, surrounded by lush greenery and palm trees. The middle ground shows a deep blue bay or lagoon. In the background, two prominent, forested mountain peaks rise against a clear blue sky with a few wispy clouds. The entire scene is framed by decorative borders at the top and bottom featuring tropical foliage and a striped pattern.

# *Paradise Awaits*

La Batterie Villa  Soufriere - Saint Lucia  West Indies

# Welcome to La Batterie Villa

Thank you for choosing La Batterie Villa in Soufriere, Saint Lucia as your home away from home! Saint Lucia is abundant with natural beauty - from the rainforest to the infamous Pitons—and the villa offers breathtaking views that are unmatched. In this packet you will find helpful information that will assist in making your stay enjoyable.



**Please do not hesitate to contact us with any questions you may have prior to your stay.**

# Covid-19 Updates



The health and safety of our guests and staff is at the utmost importance to us. We have always prided ourselves on the cleanliness of the villa, however we are taking further measures to ensure peace of mind during your stay. Historically we have followed many of the recommendations outlined by the CDC, the WHO and the Saint Lucia Department of Health and Wellness, we are adding additional cleaning and sanitization measures.

Prior to your arrival the entire villa will be cleaned and sanitized by our cleaning staff. In addition to our standard cleaning regiment, extra attention and care will be paid to “high touch surfaces” which include table tops, counter tops, door handles, light switches, remotes, toilets, sinks, bedside tables, keys etc.

As our standard procedure we will continue to outfit the villa with fresh linens in all of the bedrooms and towels in the bathrooms prior to every arrival. All tile floors will be mopped and all doors will also be wiped down.

By design the villa is an open air house, this allows for full ventilation of the villa during cleaning.

During your stay the staff will continue to ensure to adhere to our already rigorous cleaning protocols for the villa, including daily cleaning.

In accordance with social distancing measures our staff will greet you with a friendly smile or Namaste hands to avoid the physical contact of a hand shake or hug.

Thank you for choosing La Batterie for your own private paradise!

# Contact Information

Our number in Chicago is [773-817-4820](tel:773-817-4820)

The phone number for the villa is [758-459-7396](tel:758-459-7396)

Stephanie's Phone Number - [758-723-0995](tel:758-723-0995)

Clavie's phone number [758-584-6860](tel:758-584-6860)

Instagram: <http://instagram.com/labatterie.saintlucia>

Facebook: <http://facebook.com/labatterie.saintlucia>

Website: <http://www.pitonvilla.com>

Email: [labatterie.stl@gmail.com](mailto:labatterie.stl@gmail.com)





## Arrival

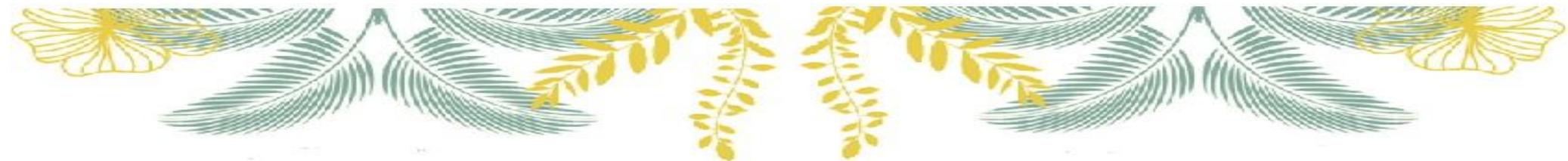
Upon arrival in Saint Lucia, you will go through customs where your passport will be stamped and your Saint Lucia Declaration Form will be reviewed by a customs agent. While on your incoming flight, the flight attendants will provide you with the previously mentioned Saint Lucia Declarations Form. This form will ask for the address that you will reside at during your stay on the island. We would suggest filling the information in stating that you are staying at “Anse Chastanet Hotel in Soufriere, Saint Lucia”. This helps alleviate any confusion as the customs workers are not familiar with each individual villa on the island but are familiar with Anse Chastanet which is on the same road as La Batterie Villa and therefore provides a good point of reference

### **Travel Tip:**

Many of the flights that come from the US have a very short connection time between flights. We recommend that as a precaution that our guests pack at least a couple days of clothes, swimsuit, any medication, or necessary items in their carry-on luggage in the event that your luggage is not loaded on to the flight. This is not an issue, however we recently we have noticed that this has been an issue with the Delta flight through Atlanta. In the even that your luggage does not make the flight, typically it is delivered to the villa the next day.

## Taxi

Some guests choose to rent a car for the duration of their visit to Saint Lucia. The island roads can be somewhat challenging to navigate after a day of travel and we therefore strongly suggest hiring a taxi (van) to get from the airport to La Batterie villa. If you choose to take a taxi from the airport we can arrange for Clavie, a local driver who is familiar with La Batterie guests, to pick you up. Clavie will wait in the arrivals area that is just outside of the doors that you use to exit the customs / immigration area. Clavie charges \$75 USD from Hewanorra Airport in Vieux Fort and \$85 USD from George Charles Airport in Castries. Return airport trips are charged at the same rates. It is important to note that these rates are not per passenger but rather a total rate for your entire party—the van will be used exclusively by your group and will not be shared with other passengers. Additionally, island tours and day trips can be arranged directly through Clavie should you decide to forgo renting a car.



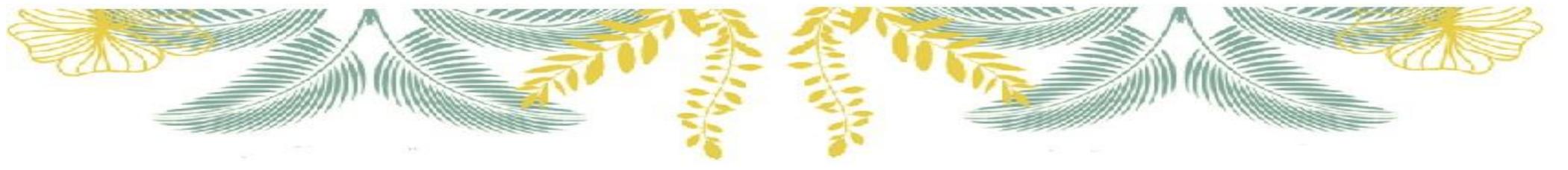


# Amenities

All three of our bedroom suites have their own en suite washroom along with private patio areas. The decks, including the Piton deck, all come equipped with lounge chairs to allow you the opportunity to sit back and relax. There are two dining areas—one inside the villa which is perfect for formal meals and dinners and the second is a covered area near the pool which is a wonderful breakfast setting that allows you to ease into the day! Speaking of meals Stephanie, our head house keeper, is an excellent chef and is available to cook meals for our guests for a nominal fee (\$12 USD for breakfast and \$20 USD for lunch or dinner). If you choose to use Stephanie for cooking she will happily work with you to arrange a wonderful menu of local dishes that can be enjoyed by your group. Stephanie can also arrange for the groceries needed which again can be paid directly to her. In addition to the dining areas previously mentioned, we would strongly suggest that you plan snacks and happy hour on the Piton Deck where sunset viewing can't be beat!

There is a propane grill that is located by the pool deck and is also available for your use. Please let Stephanie know that you would like to use the grill and she will be sure that the propane tank is installed and the grill is clean and ready to go. Stephanie can also make some excellent meals on the grill as well.

We have a small collection of books (located in the Hibiscus Suite) that have been left behind by previous guests. Feel free to borrow any of the books during your stay; should you have a book that you would like to leave behind we would happily accept the donation for future guests to enjoy. The house does have a television located in a cabinet in the dining room. The TV is outfitted with the complimentary Netflix.





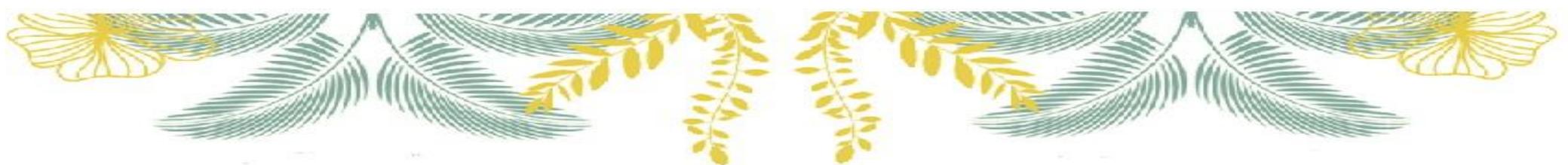
## Valuables Safe

There is a safe located in the closet of the Piton Suite. This safe should be used to house your belongings and valuables such as passports, cash, watches, wallets, jewelry, etc. Our staff has been employed by us for many years (some 30+ years) and is extremely trustworthy but it is better to be safe. Upon arrival at the villa, you will be given the safe key and combination. Please note: there is only one key, with that being said, please do not lose or misplace the key. The staff does not have a backup key so that your possessions can only be accessed by you; therefore, a lost or misplaced key will result in difficulty retrieving your items. We cannot overstate the importance of keeping track of the safe key during your visit.

## Security

The villa is surrounded by a stone wall with a locked wooden gate (as pictures on the Welcome page). We have not had any security issues in the past however like all of the rental villas in our area we employ a night watchman. BK, the night watchman, will arrive at the villa at 6pm every evening and will remain on the premises (in the gardens and the cabana) until 6am every morning. BK is extremely efficient at closing the louvered doors and preparing the house for the evening. Should you desire his assistance in locking up for the night do not hesitate to ask.

The Premises are equipped with exterior security cameras. Cameras are installed for the purposes of additional security during times the property is not occupied by guests. All cameras are located on the outside of the villa and directed at entry access points to the property (wall, front gate, side gate, pathway). No cameras are located in common areas (decks, pool) or inside the villa itself or have any view inside the villa or common areas. Cameras are not monitored during guest occupancy and recordings are only viewed for staff timekeeping verification, weather events, or reported incidents.



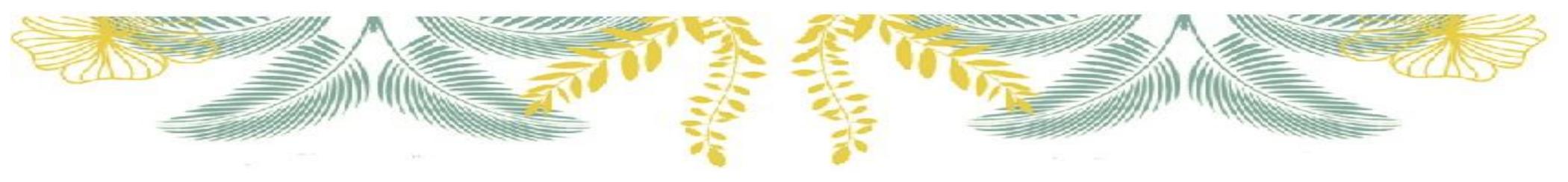


## Electricity

The villa electricity is 220 volts/ 50 cycles. A transformer will be needed for many electrical items, including many laptops. There is a transformer at the house for this purpose. Most sockets take 3-pin square plugs (UK standard), but some take 2-pin round plugs. We have provided 110 voltage for hairdryers and electric shavers in all three bathrooms, as well as installed US 110V style outlets in all of the bedrooms, the common areas and also by the dining area by the pool. Additional transformers and adapters are available, please let Stephanie know if you need any.

## Telephone and Internet

Wireless internet is available at the villa and the information needed to login will be available to you prior to your arrival. We do have a telephone in St. Lucia. Our number is (758) 459 7396. Telephone calls to the US are very expensive. We would like to continue to maintain an open line for guests and ask that you call the home collect or have your family/friends call you. This is much more cost effective. Credit card calls are also available. See the telephone directory for further information. Please call collect or charge your personal telephone credit card for all long distance calls from our house. Other-wise we have no alternative except to bill these back to you when we receive the telephone bill, but please note that all telephone charges from the local phone company will be considerably more (2-3 times more expensive) than you are used to. Cell phone service is available on the island. We always suggest checking with your carrier before you arrive to ensure that you do not incur any roaming charges or additional charges for your cell phone use while on the island. App type programs such as Facetime, I-Message and WhatsApp are great ways to stay in touch with family and friends back home. These apps can be used on your phone with the house Wi-Fi signal. Wi-Fi Passwords and additional contact numbers will be provided prior to your arrival.





## Water

The villa receives town water and in the few circumstances that we don't get town water, the villa has reserved rain water tanks. We therefore suggest drinking bottled water as a matter of personal preference. Should you choose to refill water bottles, there is an additional filtration system that has been installed on the sink located in the kitchen. Both town water and rain water are suitable for bathing, brushing teeth and cooking. As we prefer the villa to be "green" we ask that you don't allow water to run unnecessarily.

## Furnishings and Linens

La Batterie is outfitted with custom linens on all of the sofas, built in seating areas, bedrooms and bathrooms. We ask that you avoid sitting on the sofa's and built ins in the living areas of the house with wet suits to avoid damage to these items. Additionally we request that you refrain from placing luggage and wet or staining items on the linens in the bedrooms. This allows us to continue to ensure a welcoming environment for future guests.





# Pool

The La Batterie villa offers a private pool surrounded by lush gardens. This is the perfect oasis for those looking to cool off. The pool is kidney shaped and measures approximately 40' x 12'. At it's deepest point, which is in the middle, the pool is 7' deep. The pool is outfitted with a waterfall and a beach cutout. Located above the pool, there is a plunge pool that is about 2' deep, perfect for that quick refreshing cool down. We ask that you only use acrylic serving ware around the pool area (provided by the villa) for safety purposes. The pool deck is outfitted with night time lighting for an evening swim, Stephanie or BK will show you how to control the waterfall and pool lights during your welcome tour.

Please note: There is no lifeguard on duty and guests are therefore responsible for exercising proper judgment



# Swimming Pool





## Getting Around

As previously mentioned, some of our guests choose to rent a car for the duration of their stay while others prefer to use taxis (private vans) for their excursions away from the villa. We are happy to help you arrange a car rental or taxi trips through Clavie depending on your preference. Car rentals typically range from \$85-100 USD per day and require a driving permit (approximately \$24 USD which can be issued by the car rental company who additionally will deliver the jeep to the villa for your stay), while a trip to the beach from the villa with Clavie costs \$20 USD roundtrip. It should be noted that the driving in Saint Lucia can present challenges for some as they follow English style driving with the added challenge of steep inclines.

## Shopping and Cooking

Stephanie, our head housekeeper, is available to cook meals for our guests at a nominal fee upon request. The fee for having Stephanie prepare breakfast is \$12 USD (for the entire party, not per person) while lunch or dinner preparations are \$20 USD. Cooking requests can be arranged through Stephanie directly and money for doing so should be paid to her upon the conclusion of your stay. We will contact you shortly before your scheduled stay to arrange your initial provisions as well as arrival meal. Stephanie will ensure your requested grocery items are available upon your arrival and will present you with the grocery bill for reimbursement. There are a few grocery stores in town in addition to the local markets which have wonderful produce and fish. The staff is happy to shop for you if you prefer to avoid the hustle and bustle of grocery stores during your escape to paradise. Should you choose to have the staff shop for you, your food will be charged back to you at cost plus \$12 USD transportation fee for larger grocery orders. If you're looking for suggestions on meals, feel free to ask us—we have many that we would recommend!





## Staff Services

La Batterie villa comes equipped with a staff that includes five members—Stephanie, Bibiana, Terry, BK and Dulice. We are very fortunate to have such a wonderful team of people working with us. We are confident that they will be happy to assist in anyway and make your trip to St. Lucia and stay at La Batterie that much more enjoyable. If you want complete privacy at any time please advise the staff accordingly. Please also note that their hours may be altered by arrangement with us if needed however in general we prefer that a member of the staff is at the house to answer the house, greet guests, etc. It is also necessary for the pool to be serviced every day.

### Stephanie and Bibianna

Our onsite manager is Stephanie, and our housekeeper is Bibianna. They will come in every day (7 days a week) from about 9am until 3pm to provide maid service. Stephanie is very knowledgeable and can be considered a great resource for any questions you may have. As previously noted, Stephanie can also cook during your stay if you request those services from her.

### Terry and Dulice

Terry is the head gardener and works daily (7 days a week) from 10am until 6pm. Terry has been working at La Batterie since our family purchased the villa over 38 years ago. He tends to be guest favorite! Dulice (Terry's son) is an assistant to Terry and only works at La Batterie on Saturdays. He will work the same hours as Terry.

### BK

BK is our pool man as well as our night watchman. We have a night watchman at La Batterie as do all of the villas in the surrounding area. This is not due to any past occurrences but rather as a way to offer peace of mind to our guests. BK is at the villa from 6pm until 6am everyday (7 days a week); BK's primary responsibility is to secure the perimeter of the villa and he is very mindful of our guests privacy.



# La Batterie Staff

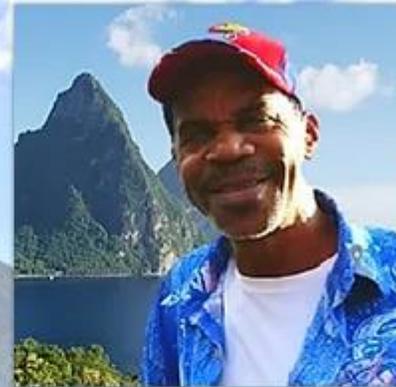
## *Staff Services*



*Stephanie In. Paul*  
Villa Manager / Chef



*Bibianna Adjoda "Bibi"*  
Housekeeper



*Terry Emmanuel*  
Gardener



*Dulice Emmanuel*  
Groundskeeper



*Fabian Augustin "BK"*  
Pool / Night Watchman



*Clavie Samuel*  
Driver / Tour Operator

The villa is fully staffed and are included in your rental. We are very fortunate to have a team of dedicated, caring and exceptional staff members working at the villa, many of whom who have been with us for many years. The villa has two housekeepers, gardener, pool man and night watchman. We are confident that they will make your stay at the villa that much more enjoyable and even more memorable.

The staff hours are designed to be flexible as well to accommodate your needs. If you are looking for more privacy, please let us know or you can advise the staff accordingly and their hours can be altered to your preference. Cooking services are also available for a small nominal fee which is paid directly to Stephanie, our onsite manager. Additional services such as nanny services or onsite massage is also available as well.



## Banks / Exchange

The local currency in Saint Lucia is the Eastern Caribbean Dollar (EC\$) which is known locally as EC. The EC\$ is tied to the US\$ and the exchange rate is US \$1.00 = EC\$2.68. Cash is US \$1 = EC \$2.64. US Dollars are accepted everywhere.

Credit cards (Visa and MC) are accepted in preference to American Express. A service charge of 4-6% is some-times added to credit and debit card purchases. Travellers checks are not widely used and you may have difficulty exchanging them for cash. There are 2 ATM's in town (at the bank) but they dispense EC\$ only.

You are able to pay with US / Euro currency and a lot of places will also take credit card as well. The grocery store in town, the resorts gladly accept credit card. Smaller stores such as the butcher and fruit /vegetable market would be cash only, for example. We would recommend traveling with \$20USD bills or less, most places will actually not take anything larger than a \$20USD bill as they fear counterfeiting. They will also not take any currency that has rips or holes in it, not really sure to why that is, but it would be worth checking your bills for holes and tears and spending that at the airport or on the plane. Tips can be paid in US cash. Tours that require an entrance fee or admission would also need to be paid in cash, this can be in US dollars or local currency as well. There are two ATM machines in town, however they dispense cash in the local currency. Items will typically be priced in EC Dollars, except when you are at a hotel, resort or resort restaurant and bar, typically they will be priced in both US and EC Dollars. When buying items at the market, in town, or around the island will be in EC Dollars.

## Dining Recommendations in Soufriere

La Batterie villa is located near many wonderful restaurants on the island! Below are some of our favorites in the event that we opt to eat out as opposed to having one of Stephanie's wonderful meals. These are just a few of our local favorites. There are many wonderful places to eat on the island and we would be more than happy to provide additional recommendations as well.

### Hummingbird Hotel

The Hummingbird Hotel is located on the hill leading to La Batterie and boasts a wonderful restaurant that serves French creole cuisine. We have tried and loved many of their dishes—from the chicken satay appetizer to the rum cake dessert!





## Anse Chastanet Hotel

Anse Chastanet is the resort closest to La Batterie. They offer a wealth of dining options with 6 options to choose from and they also have live music every night. You can view their menus at: <http://www.ansechastanet.com/dining.html>

## Dasheene at Ladera

Dasheene is located at Ladera resort which is situated between St. Lucia's infamous Pitons. We would highly recommend dining at Ladera as it offers guests a different viewpoint of the Pitons. Dasheene focuses on sustainable cooking sourced from locally harvested ingredients and offers traditional St Lucian dishes that guests are all but guaranteed to enjoy. Dasheene is also a great place to go for an evening cocktail at sunset with some appetizers or what they call "small bites".

## Boucan at Hotel Chocolat

Located across the road from Ladera, Boucan is known as a foodie destination! The cocoa grown on the estate is used in all dishes that are listed on Boucan's exclusive menu. Boucan serves breakfast, lunch and dinner.

## Orlando's

Orlando's is located in the town of Soufriere (close to the road that takes you to the villa) and is an amazing 5 course small plate (called bon maje in creole) restaurant. There are only 2 menus offered each day. Orlando was originally the head chef at Dasheene at Ladera.





## Martha's Tables

Martha's Tables is open for lunch only and specializes in traditional home cooking. They offer local and creole cuisine and it is worth a stop if you're looking for lunch or snacks.

## Things To Do

Just as La Batterie is situated close to many wonderful dining options we have great access to adventures should you decide to spend time outside of the villa property.

## Diving and Snorkeling

The diving and snorkeling on the island are very highly rated. Anse Chastanet offers some great snorkeling as well as scuba diving (for a fee) but we would also highly recommend Action Adventure Divers for a chartered scu-ba diving experience.

## Mineral Baths / Botanic Gardens / Sulphur Springs

The mineral baths were originally built in 1784 by Napoleon for his troops and the water has the same medicinal properties as Aix-de-Bains in France. It is our family tradition to go to the baths the day after arriving on the is-land to soothe those sore travel muscles. It is best to arrive at the baths early in the morning when they open around 10am or after 2pm when most of the tours are finished for the day. Think of the baths as an outdoor spa surrounded by magnificent gardens. The baths and gardens are very affordable (approximately \$7 US per per-son).





## Ziplining

Mourne Coubaril Estate is located just outside of Soufriere and offers an amazing ziplining experience consisting of 8 lines. During the ziplining tour you will travel through the estate offering amazing views at speeds of up to 30 miles per hour. Be prepared for a fast, fun and memorable ride!

## Golf

Saint Lucia offers a few golf courses, in the past our guests have played the courses at either Sandals Regency La Toc or St. Lucia Golf and Country Club.

## Spa Services

Anse Chastanet resort has a full service spa with 7 treatment rooms and hair salon. Located at the beach level, the Kai Belte spa has professionally trained therapists offering a wide range of treatment including Swedish massage, aromatherapy, and reflexology. Hair treatments include scalp and neck massages based on Indian massage principles and reflexology.

We have also found a local massage therapist, Maura, who is able to provide massages at the villa as she has a massage table that is portable. Maura gives an amazing massage and is able to set up her table in any area of the villa that you choose. We personally love to have massages either by the pool or on the Piton bedroom deck . If you are interested in booking Maura for massages please let Stephanie know and she will contact Maura.





## Hiking

The ultimate in hiking would be to climb the Gros Piton, The piton hike requires a start at about 7:30am, leaving the villa about 6:45am and is about 4 to 5 hours round trip. Some guests have commented saying that it was not as hard as they thought, but was harder going down, and some have commented that it is the hardest thing that they have ever done. If the group or members of your group would like to do it, Clavie can set you up with the best guides and would be available to provide transportation to and from. If the group would like to do some hiking and don't want to take on the mammoth Piton, the Tet Paul nature trail would be the close second. The trail, which is said to be pretty easy takes about an hour and goes along the ridge that connects to the Piton, offering some amazing views of the Pitons and the town of Soufriere as you go. If you are looking to emerge yourself into nature we would also recommend a hike in the rain forest. Terry our gardener has grown up in the country and is very knowledgeable about the forest and all the plants, flowers, bush medicine etc. He has taken many of our past guests on rain forest tours and hikes and they have all loved the experience, so that may also be worth doing during your stay.

There are also some additional hiking options such as the Petit Piton (which has some ropes) and the highest peak on the island which is located in the rain forest called Mount Gimie. This hike would require some additional research to find a guide and takes about 8 hours, but another option depending on how hikey (yes made up word lol) you want to get during your stay.

## Other Activities

Saint Lucia is full of wonderful activities. Some other ideas for those interested would be deep sea fishing, whale watching, helicopter tours, ATV tours and horseback riding. Should you want information please let us know



# Thank You

We hope this answers any questions you have about your upcoming stay at La Batterie Villa! Should you have any remaining questions or requests please do not hesitate to contact us at any time.

Best,  
Michael and Jennifer Keane

